

EASTERN BAY COVID BUSINESS SUPPORT HUB

KEY CONTACTS AND INFORMATION

Information and links in this factsheet were supplied by Ministry of Social Development (MSD)

BUSINESS SUPPORT

It's a tough time to be in business. Here are some links to the various types of support available for businesses.

▶ COVID-19 Leave Support Scheme

The COVID-19 Leave Support Scheme is available for employers, including self-employed people, to help pay their employees who need to self-isolate and can't work from home.

▶ Short Term Absence Support

The COVID-19 Short-Term Absence Payment is available for businesses, including self-employed people, to help pay their workers who cannot work from home while they wait for a COVID-19 test result.

▶ Resurgence Payment (RSP)

The Resurgence Support Payment is a payment to help support viable and ongoing businesses or organisations due to a COVID-19 alert level increase to Alert Level 2 or higher. If your business or organisation is facing a reduction in revenue due to an alert level increase, you may be eligible.

▶ Wage Subsidy

The Wage Subsidy August 2021 is a payment to support employers throughout New Zealand, so they can continue to pay employees and protect jobs for businesses affected by the move to Alert Level 4 on 17 August 2021.

Note: applications for the current wage subsidy round close at 11.59pm Thursday 2 September.

▶ COVID-19 Business Advice

The Government's central resource for COVID-19 business information with updates about COVID-19 and guidance to help businesses.

▶ Hiring staff at Alert Levels 3 & 4

For advice on what recruitment processes employers need to adhere to when hiring during alert levels 4-3 please contact Employment NZ on 0800 20 90 20.

SUPPORT FOR INDIVIDUALS

During this time, you may be looking for new or additional ways to help you, your team or your family feel mentally well and get through.

▶ Coping with the uncertainty

Information and tools available to support your own and others mental wellbeing, and where to get help if you need it.

▶ Mental Health Foundation's Five Tips for Wellbeing

When times get tough, looking after our wellbeing is crucial. These tips are based on the Five Ways to Wellbeing and Te Whare Tapa Wha.

▶ Help Lines

If you feel like you're not coping, it's important to talk with a health professional. There are helplines available that offer support, information, and help. All services are available 24 hours a day, seven days a week.

COMMUNITY SUPPORT

As an employer you may be aware of people in your community that need some extra help and support. Here are some links to useful information and websites.

▶ Childcare for essential workers

The Government has contracted approved licensed home-based early childhood education and care providers across the country to provide childcare to workers in Alert Level 4 businesses and services.

▶ Food and other essential items

We all need food and essential items such as medicine through alert level changes, so please do not try to go without.

Find a local foodbank here: ▶ **Bay of Plenty Foodbanks**

EASTERN BAY COVID BUSINESS SUPPORT HUB

KEY CONTACTS AND INFORMATION

Information and links in this factsheet were supplied by Ministry of Social Development (MSD)

▶ Housing

If you, or someone you know, has nowhere to stay tonight or in the next seven nights, you/they may be able to apply for emergency housing.

▶ Safety

Help and support is available if you or someone you know is experiencing or exposed to family or sexual violence.

It is okay to ask for help if you or someone else is in danger. If you think someone could be harmed or may harm themselves, call the Police, even if you are not sure. Keep an eye out for the safety and wellbeing of children and vulnerable adults. Talk to friends, whānau and neighbours if you need support, or to see if they need help. Use social media to keep in touch and check in with each other.

POST-LOCKDOWN SUPPORT

While it may not feel like it at times, we will come out of lockdown at some point. When we do there are a range of business support subsidies and services that you can tap into for help getting your business back on its feet.

▶ Flexi-wage

Flexi-wage is one of the ways MSD is supporting more New Zealanders into work, by helping you hire staff and getting them the skills needed to do the job. There's a wage contribution, as well as training and on-going support if it's needed.

▶ Screening and recruitment services

MSD offers no-fee recruitment services for employers to help you find the right candidate for your business.

▶ Mana in Mahi

If you're keen to help someone who needs additional support to kickstart a long-term career, we can help with funding and wrap-around on-the-job support.

▶ Redundancy Services

If you do need to consider redundancies, MSD can provide support and advice for your staff.

We are available for you to ask questions, to talk, and keep you up to date with relevant business information, so if you have any queries or concerns please email us on covidsupport@ebopchamber.co.nz or call 07 219 3827.

- **Stay at home** where possible and follow the Alert Level 4 guidelines.
- **Wear a mask** and keep a **2 metre distance** from others whenever you leave your home.
- If you are sick, **call your doctor or Healthline on 0800 358 5453** for advice about getting tested.
- Keep on **scanning** QR codes whenever you leave your home.
- Practice **good hygiene** - wash hands often.
- Services including supermarkets, pharmacies, clinics and petrol stations will stay **open at Alert Level 4**. Face coverings are mandatory for all people – both employees and customers – at businesses and services operating at Alert Level 4 involving customer contact.